



From Structural Health Monitoring to Digital Twin

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The better the question. The better the answer.
The better the world works.



EY
Building a better
working world

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EY Team



Jeff Sharp
Associate Partner

Jeff is an Associate Partner in the Consulting Team, based in Melbourne. He was previously the General Manager for Technology Partnerships & Innovation at Transurban. Jeff is a flexible, committed and strategically-focused team player who enjoys achieving outstanding results. He is a strategic thinker who is able to assimilate information quickly to solve complex problems and assess a broad range of future possibilities. He has strong engineering experience across telecommunications, transport, mining, health and IT sectors, which he combines with a logical approach to problem solving. Jeff has strong experience in Internet of Things, Machine Learning and predictive analytics leveraging Digital Twins.



Chen Cai
Senior Manager

Dr. Chen Cai is a senior manager at EY, based in Sydney. Prior to this, he led the Transport Analytics group at Data61 (CSIRO), and the leader of Data61's business initiatives in transport and logistics. Being a pioneer in adopting AI for transport, Dr. Cai co-founded group in 2013 and led it to grow into one of Australia's leading research units. Dr. Cai is a board director of Intelligent Transport Systems Australia, the peak-body of the nation's ITS industry. Dr. Cai has led his group to earn more than \$7 million external revenue to Data61 since 2016, including the award of the NSW Premier's Innovation Initiative.



Benjamin Itzstein
Senior Manager

Benjamin Itzstein is a senior manager at EY, based in Sydney. Prior to this, he led the Transport Platforms team at Data61, which is responsible for building and maintaining the data and services platform and delivering the Transport Analytics Group's advanced research as tools and products. He has worked as a research and senior software engineer within Transport, Machine Learning and Human-Computer Interaction projects at Data61 (previously NICTA) since 2009. He holds a B.E. in Mechatronics with University Medal, and a B.Sc. (Advanced) in Physics and Computer Science, from the University of Sydney.



Khoa Nguyen
Senior Manager

Dr. Khoa Nguyen is a senior manager at EY, based in Sydney. He previously was a senior research scientist and a team leader at Data61. He is driving the research and projects in predictive analytics for asset management, digital twins, Structural Health Monitoring and energy demand forecasting. His research interest is using applied machine learning and data science for problem solving in different application domains. He has been driving several industrial projects investigating machine learning for real-world problems such as damage detection in civil structures, fault detection in robotic arms and energy demand forecasting. He holds a Ph.D. in computer science at the University of Sydney.



Dilusha Weeraddana
Manager

Dr. Dilusha Weeraddana is a manager at EY, who is passionate about yielding insights from complex datasets. She has more than 10 years of experience obtained through both commercial and research pursuits. Strong knowledge and hands-on experience in machine learning techniques and programming languages. Solid skills in mathematics, algorithms and data science. She has experience predicting water pipeline failures, energy demand forecasting and structural health monitoring leveraging machine learning.



Chao Li
Senior Manager

Chao will drive the red flag analysis and use data science techniques to identify indicators to look for in the data. Chao is a senior full-stack engineer and data scientist transitioning to EY from Data61. He has experience in building large scale distributed systems for big data, machine learning and graph analytics. He is also experienced in building visualisation tools for monitoring and data analytics systems.

A futuristic control room with multiple monitors and glowing buttons. The scene is dimly lit with blue and green ambient lighting. In the foreground, there are several control panels with glowing buttons and joysticks. In the background, a person is visible looking at a large monitor displaying a circular graphic. The overall atmosphere is high-tech and digital.

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Digital Twins and Enterprise Metaverse

What is a Digital Twin?

Definition

A digital twin is a virtual model or digital replica of processes, products, production assets or services that contains sensor-enabled and IoT-connected machines and devices, combined with machine learning (ML) and advanced analytics to view the operational state in real-time through a 2D- or 3D-visualization platform.

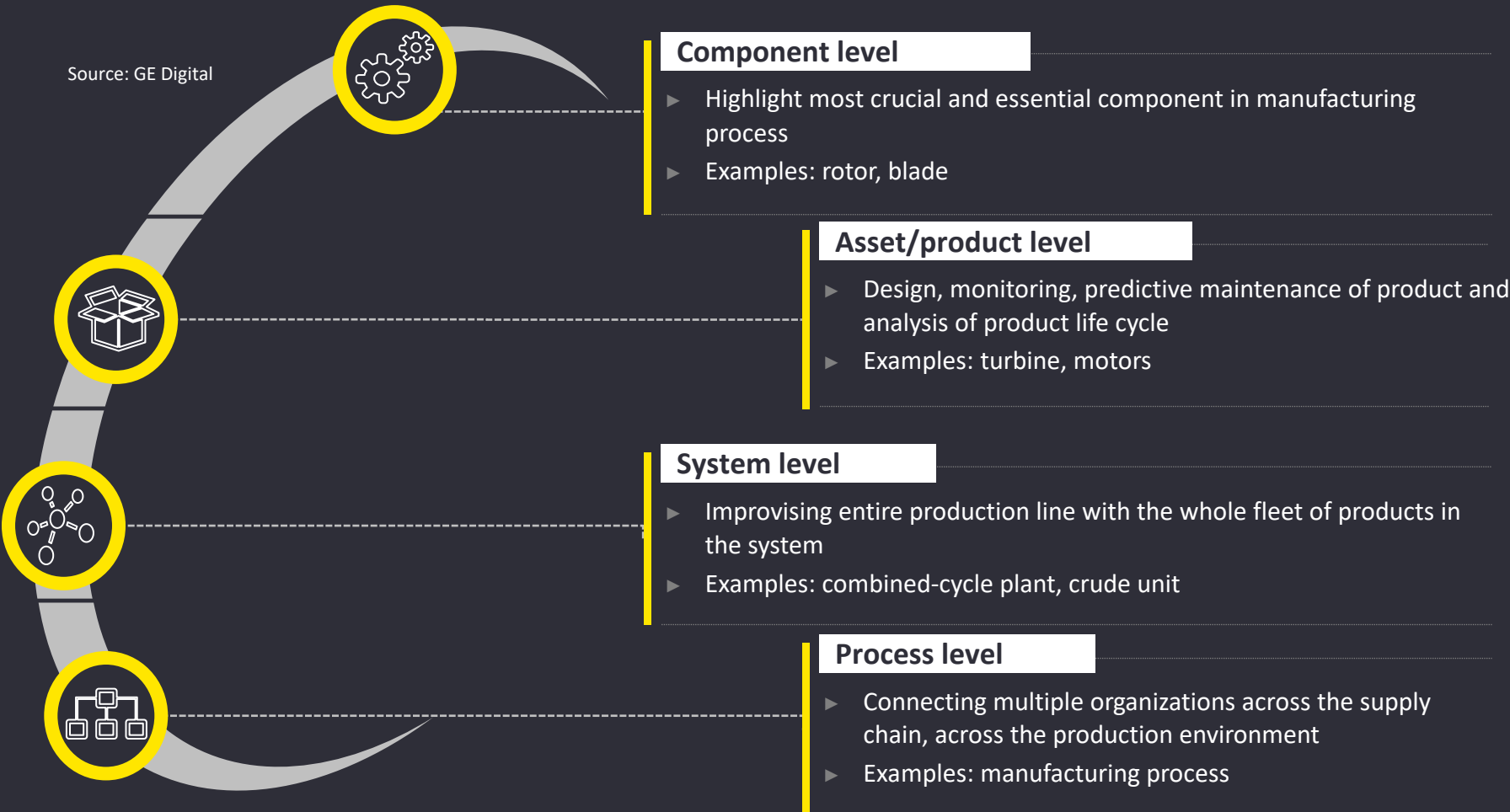
Digital twins are increasingly being used in many industries, including automotive, aerospace, manufacturing, health care, and power and utilities.

Leveraging these technologies, companies can create a virtual model of the physical end-to-end supply chain. The data from various sources and systems across a supply chain network — from IoT sensors and signals from GPS devices, for example — are connected to create a virtual replica containing the same supply entities, parameters and financial targets.



Digital Scope and Benefits

Source: GE Digital



Benefits/ Value Levers

-  Real time performance monitoring
-  Reduce Non Value Add Time
-  Improved Yield
-  Increased OEE
-  Predictive Maintenance
-  Quality Optimization

Types of Data and Applications

Built environment



Transport network



Asset



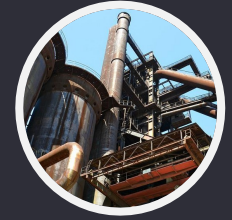
Product lifecycle



Business process



Physical process



Level of fidelity

Generic data modelling

Domain modelling, Semantics

Simulation, What if?

Frequency of data
 Synthetic
 Infrequent
 Real-time

Data analysis platform	Design testing, Exploratory models	Training Design optimisation
Longitudinal dashboard	Planning insights & forecasts, Lifecycle management	Planning scenario testing
Live dashboard "Digital shadow"	Operational decision support Implement & monitor changes AR/VR field operations	Operational scenario testing Recommendations

Towards Enterprise Metaverse



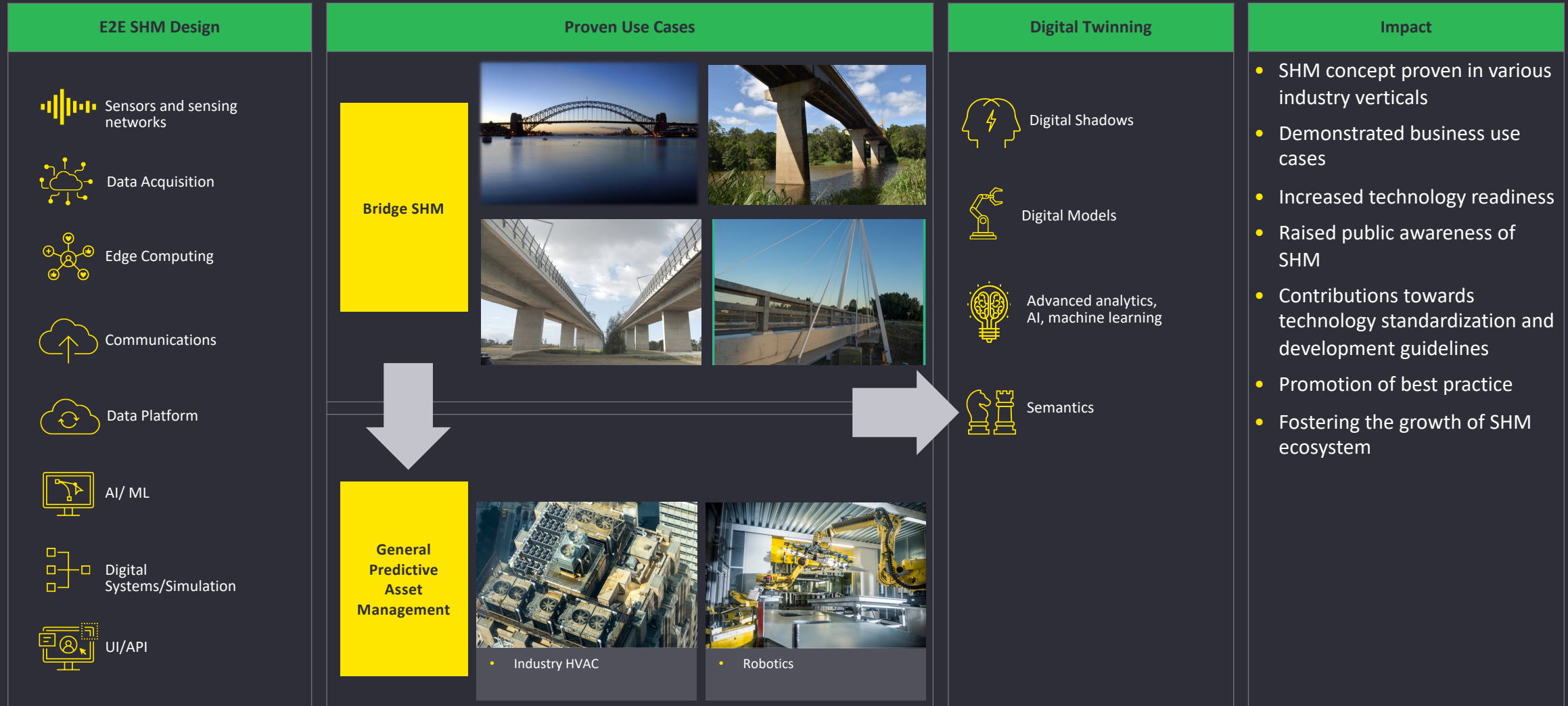


From SHM for Bridges to Digital Twins

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Retrospective & Prospective

Where We are Leading

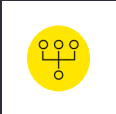


Where We are Lacking

Cost and Serviceability



Low-cost, low energy consumption sensors



Redundancy, fault tolerance, and longevity



Scalability and data management



Serviceability



Cyber security

Business Workflow Integration



- E2E business process digitization
- From a failure point to the impact of the whole business process
- Work assignment and tracking
- Procurement and onboarding
- Simulating impact of the onboarding for change management
- Proactive inventory and shop floor management

Benefits Realization

Strategic

- Completion of the digital transformation for the underlying E2E business process
- Alignment of business strategy and culture
- Business resilience to disruptions

Operational

- Improvement in asset performance KPIs
- Reduced OPEX
- Improved performance of CAPEX

The Way Forward

Digital Twin of a System

Use cases

SHM
Predictive asset management

Challenge

Cost
Sensors and network design
Scalability, serviceability

Outcome

Permanent adoption
Workflow integration
Performance gains



- Digital twin of a bridge with a SHM, a digital model, and a simulator.

Digital Twin of a Process

Use cases

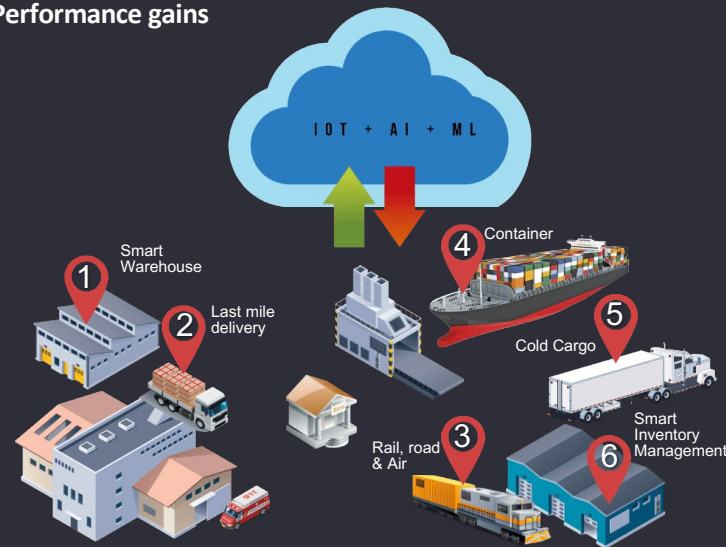
Supply chain management
Production line management

Challenge

Alignment of business strategy and culture
Change management
Stakeholder engagement

Outcome

Business transformation
Workforce transformation
Performance gains



- Digital twin of an E2E supply chain, with connected digital twin instances for each of the systems in the process.

Enterprise Metaverse

Use cases

Design, engineering, scenario planning
Sales, marketing, customer experience

Challenge

Technology readiness
Organizational readiness
Customer readiness

Outcome

Market transformation
Consumer culture shift



- A digital and immersive environment that replicates and connects all aspect of an organization.

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About EY

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HR changes, for example implementation in HR systems and people mapping, are subject to regional implementation particularities.

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THANK YOU